

Carolina Sweet

How IT is Helping Patients in South Carolina

OCTOBER 27, 2017

FRIDAY, OCTOBER 27

TIME	EVENT	LOCATION/ROOM
8:30 AM – 4:30 PM	CONFERENCE REGISTRATION	Richland Prefunction
9:00 AM – 4:30 PM	VENDOR EXHIBITS	Richland Prefunction
9:00 AM – 9:15 AM	WELCOME	Richland BC

Panel Discussion:



Trip Jennings, Jr, MD, FACEP, Innovation Officer, Blue Cross Blue Shield

Dr. Trip Jennings is currently serving as the Innovation Officer at Blue Cross Blue Shield. Prior to this position he was the system vice president and medical informatics officer for Palmetto Health Hospital System. He also serves as a medical director of the South Carolina Department of Health and Human Services and as the chief medical information officer for the Palmetto Health Quality Collaborative. He is an assistant clinical professor at the University of South Carolina School of Medicine and is an attending physician at Palmetto Health Richland Department of Emergency Medicine. Tripp earned his undergraduate degree from the College of Charleston and his MD from the University of South Carolina School of Medicine. He has earned a graduate degree in Biomedical Informatics from Oregon Health and Science University and is a past president of the South Carolina College of Emergency Physicians. Dr. Jennings has earned numerous awards, honors, and grants during his career and has been the keynote speaker at many conferences, symposiums, and meetings, as well as various panel discussions regarding health care, informatics, and population health.

**9:15 AM
– 10:15 AM**



Lilian Peake, MD, MPH, Director of Public Health for SC DHEC

Dr. Lilian Peake provides strategic direction for public health in South Carolina, leading DHEC's 1,600 Public Health employees. She ensures the delivery of appropriate, timely and quality services in DHEC's 75 community health clinics, with locations in every county in the state, and the performance of the Central Office Bureaus of Communicable Disease Prevention and Control, Maternal and Child Health, Health Improvement and Equity, Chronic Disease and Injury Prevention, Public Health Laboratory, and Public Health Preparedness. Prior to joining DHEC, Dr. Peake served as a public health leader at the Virginia Department of Health for 16 years. She received a medical degree from the University of Virginia and a Master of Public Health from Johns Hopkins University. Dr. Peake completed her residency training in Preventive Medicine at the Medical College of Virginia, Virginia Commonwealth University, served as adjunct faculty at the University of Virginia School of Medicine's Department of Public Health Sciences from 2004 to 2016, and chaired the University of Virginia MPH Community Advisory Committee from 2010 to 2014. She has published articles on topics ranging from laboratory-acquired vaccinia virus infection to undergraduates serving as partners in public health. Prior to pursuing a career in public health, Dr. Peake worked in marketing and communications.

TIME	RICHLAND BC	CONGAREE
<p>10:30 AM – 11:15 AM</p>	<p>IGNITE TALK <i>Apple in Healthcare</i> Apple Healthcare Executive</p>	<p>IGNITE TALK <i>Attack Alert - How Healthcare IT Executives Can Deter Hackers</i> Tom Stafford, Vice President and CIO, Halifax Health Objective 1: Maintaining secure patient data while continuing to meet other key objectives Objective 2: Addressing challenges of cybersecurity protection</p>
<p>11:30 AM – 12:15 PM</p>	<p>IGNITE TALK <i>Breaking Down Silos Can Spark Transformation in Unexpected Ways</i> Bill Johnson, Pine Rest Christian Mental Health Services Robert LaPorte, Blue Cirrus Consulting Objective 1: Describe the top five organizational changes driven by the TCO Objective 2: Discuss the primary drivers in the decision model Objective 3: Recognize the top three benefits of a cost model discussion</p>	<p>IGNITE TALK <i>Driving User Adoption for a Healthcare Communication Platform</i> Dr. Nicholas Perkins, D.O., Greenville Health Systems Paul Tardif, Telmediq Objective 1: Latest research in informatics for selecting and implementing new technology in healthcare Objective 2: Important factors for increasing user adoption Objective 3: Valuable metrics to consider when assessing a technology’s success</p>
<p>12:15 PM – 1:15 PM</p>	<p>LUNCH</p>	<p>Richland BC</p>
<p>1:15 PM – 2:00 PM</p>	<p>IGNITE TALK <i>Playing the Numbers: Data-Driven Improvement Strategies for Population Health</i> Panel discussion led by Aunyika Moonan, SCHA A panel of speakers will present their different perspectives and what they are doing to improve their “population”—whether it be in the community, in their network or within a clinical population using health/healthcare data to drive their decision making. Objective 1: Understand how health/healthcare data guides leaders to make decisions that drive improvement in their community Objective 2: Statewide perspective on how organizations are tackling population health</p>	<p>IGNITE TALK <i>Patient to Care Team Message Management Model Development for Specialty Clinics at an Academic Medical Center</i> Lauren Mattox, Medical University of South Carolina Stacey Simmons, MSN, RN, Medical University of South Carolina Objective 1: Improve patient to clinic message management satisfaction for patient and for staff Objective 2: Develop standardized tools, resources and workflows to implement across the health system Objective 3: Improve clinical data results to include turn-round time, call volume and CGCAHP scores Objective 4: Improve patient access center results to include: average answer speed, abandon time, after call work, percentage of calls answered and max delay.</p>
<p>2:00 PM – 2:30 PM</p>	<p>VENDOR EXHIBITS</p>	
<p>2:30 PM – 3:15 PM</p>	<p>IGNITE TALK <i>Quality Matters: The New Data Dilemma</i> Jody Denson, Carolina eHealth Network and KaMMCO Health Solutions David Gosset, Carolina eHealth Network Objective 1: Review quality metrics reporting possibilities as a result of involvement in a health information exchange Objective 2: Analyze quality reporting requirements, evaluate available data sources, and formulate a plan for quality reporting Objective 3: Access longitudinal medical records to favorably affect patients’ care and community health Objective 4: Calculate the use of business intelligence analytics to improve patient care and impact the bottom line</p>	<p><i>Sponsor Presentation</i></p>

3:30 PM
– 4:30 PM

IGNITE TALK

Keynote Presentation



Jim Coursey, CIO, SC DHHS

Jim Coursey is the Deputy Director for the Office of Information Management (OIM) and Chief Information Officer (CIO) for the South Carolina Department of Health and Human Services (SC DHHS). Jim is responsible for the design, development, release, and maintenance of all technology systems and services for the agency. He is charged with designing and executing an information technology (IT) modernization plan that targets the most pressing information management challenges of the agency and delivers agile, secure, integrated, and responsive solutions to SC DHHS and its stakeholders. Jim

follows an enterprise approach to transforming SC DHHS' legacy IT systems, focusing on robust, reusable technologies that provide reliable service to the citizens of South Carolina.

4:30 PM
– 4:45 PM

CONFERENCE WRAP UP